

We have set out below the terms and conditions which apply to information shown in the pages of WWW.KATHRYNTICKELL.COM ("the Web Site") and to the ordering of any products from the Web Site. By placing an order, you agree to and accept these terms and conditions.

2. Contacting Us

a) Our contact address is:
PO Box 4331
Sheffield
United Kingdom
S8 2EX

b) You may also contact us by: telephone on: +44 (0)114 274 5219 or by e-mail : info@kathryntickell.com

3. Web Site Information

- a) We have tried to ensure that information provided in the Web Site is accurate. However, we make no representation and give no warranty of any kind in respect of the information.
- b) We do not accept liability for any loss (direct, indirect or consequential) which may arise from reliance on information contained in the Web Site or in respect of any error or omission, except in relation to death or personal injury caused by our negligence.

4. Description of Products

- a) The description and specification of products in the Web Site is only approximate and we reserve the right to make changes which do not materially affect the quality or performance of those products.
- b) We may correct any error appearing in the Web Site or withdraw any product from sale without incurring liability. Price and availability is also subject to change without notice.

5. Ordering

- a) You may order products from the Web Site by submitting a completed order form through the check out procedure.
- b) We will confirm acceptance of your order by e-mail to the address you have given and the sending of this e-mail (whether or not it is received) makes the contract between us.

6. Price and Payment

- a) The price of the products will be the price quoted in the Web Site at the time we accept your order. The price will include any applicable value added tax, but not the cost of delivery.
- b) In addition to the price, you will have to pay our delivery charges as quoted in the Web Site at the time we accept your order - unless you qualify for free delivery. The

amount of these charges varies according to the country of the delivery address you specify in your order.

c) Payment is made by credit card at the time we accept your order. (The credit cards we accept are listed in the Web Site at the time you place your order). Refunds will generally be made by means of a credit to your credit card.

7. Delivery

a) We will arrange for delivery of the products you order by the method and to the address which you specify in the check out procedure. However, the time for delivery will not be essential to the contract between us.

b) If you do not take delivery of the products or supply adequate delivery instructions, we may cancel your order and retain the products. In this event, we will refund you the price of the products, but you will still be liable to pay any delivery charges.

c) If there is an error or any other delivery problem in respect of the products ordered, you must notify us in writing within 14 days after the delivery date. We will not be liable for any loss or damage if you fail to do this.

9. General

a) The Contracts (Rights of Third Parties) Act 1999 shall not apply to any contract between us, so that no contractual rights are conferred on third parties.

b) Any contract between us shall incorporate these terms and conditions and be under English law. If there is any dispute, the English Courts will have exclusive jurisdiction.